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To: Commissioner for Patents for Examiner Woo, Richard Sukyoon Group Art Unit 3639	Facsimile No. 571/273-8300
From: Louise Fay Paralegal to Duke W. Yee	No. of Pages Including Cover Sheet: 3
Enclosed herewith: <ul style="list-style-type: none"><li>• Transmittal document; and</li><li>• Notice of Appeal.</li></ul>	
Re: Application Serial No. 09/832,438 Attorney Docket No. YOR920010031US1	
Date: <i>January 4, 2006</i>	
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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

JAN 04 2006

In re application of: Liu et al.

Serial No.: 09/832,438

Filed: April 10, 2001

For: Apparatus and Methods for  
Maximizing Service-Level-Agreement  
Profits

§ Group Art Unit: 3639

§ Examiner: Woo, Richard Sukyoon

§ Attorney Docket No.: YOR920010031US1

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Louise Fay

TRANSMITTAL DOCUMENTCommissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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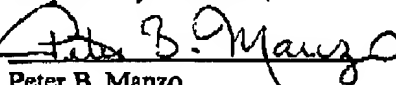
Sir:

ENCLOSED HEREWITH:

- Notice of Appeal

A fee of \$500.00 is believed to be necessary. Please charge this fee to IBM Corporation Deposit Account 50-0510. In the event that any additional fees are required for the prosecution of this application, please charge any necessary fees to IBM Corporation Deposit Account 50-0510. No extension of time is believed to be necessary. If, however, an extension of time is needed, the extension is requested and the fee for this extension should be charged to IBM Corporation Deposit Account 50-0510.

Respectfully submitted,



Peter B. Manzo

Registration No. 54,700

Duke W. Yee

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ATTORNEYS FOR APPLICANTS

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Examiner: Woo, Richard Sukyoon

Attorney Docket No.: YOR920010031US1

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By:

Krista Douthett

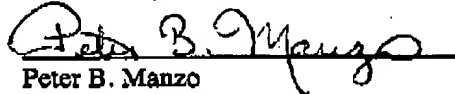
**NOTICE OF APPEAL**Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Applicant hereby appeals to the Board of Patent Appeals and Interferences from the office action dated October 27, 2005 finally rejecting claims 1,3-15,17-29, and 31-42.

A fee of \$500.00 is believed to be necessary. Please charge this fee to IBM Corporation Deposit Account No. 50-0510. In the event that any additional fees are required for the prosecution of this application, please charge any necessary fees to IBM Corporation Deposit Account No. 50-0510. No extension of time is believed to be necessary. If, however, an extension of time is needed, the extension is requested and the fee for this extension should be charged to IBM Corporation Deposit Account No. 50-0510.

Respectfully submitted,



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